



Better Broadband

Better broadband is coming! First exchange areas announced

We are pleased to let you know that work has begun on the exchanges of **Chipping Norton, Carterton, Wallingford, Witney, Kidlington** and **Summertown**, meaning they will be the first in the county to be upgraded through the Better Broadband for Oxfordshire programme.

Throughout early 2014 the first cabinets in these exchange areas will be upgraded for people to order fibre broadband. Not all cabinets will be enabled at the same time, with planning and building work continuing. You can track the progress of your exchange area on our recently updated website – www.betterbroadbandoxfordshire.org.uk – which has more information and a phone line checker for broadband availability, and we'll send email updates every time an exchange area changes status.

What does this mean?

In December 2013 Openreach engineers started surveying the county to take into account information that may impact on being able to deliver a service, such as local geography and demographics, planning requirements, existing engineering infrastructure and the availability of suitable technology to provide a service. This surveying work will be completed by the end of July 2014.

In Chipping Norton, Carterton, Wallingford, Witney, Kidlington and Summertown a plan is being drawn up for where the fibre, new ducts and new street cabinets will go. Because not all the cabinets in an exchange area will be upgraded at the same time, we aren't able to give a precise date for when work will be completed. However, we're regularly updating the interactive map with new information, and the line checker can tell you if fibre broadband is available to order yet.

Once an area 'goes live' what happens?

To get fibre broadband, you'll need to place an order with a broadband provider (sometimes called an Internet Service Provider or ISP). Even if you already have a contract with a broadband provider, if you would like to access faster speeds you will need to contact them, asking for a faster broadband service – this will not happen automatically. This is because fibre broadband uses a different technology and an engineer will need to visit your premises to install the necessary equipment. We've got a list of broadband providers on our website with links to their websites for you to browse.

Cabinet switch-on in Alvescot

The first cabinet to be switched on in these exchange areas will be in the village of Alvescot, which is served by the Carterton exchange. If you are within the exchange area of Carterton you are very welcome to join us on Friday 21st February at 1pm – 2pm to mark the occasion and find out more about the programme's rollout from Openreach engineers, Oxfordshire County Council and BT project members. Join us at the village hall, Main Road, Alvescot, OX18 2PU.

For more information on the Better Broadband for Oxfordshire project please visit our website at <http://www.betterbroadbandoxfordshire.org.uk>.



Working for you

[unsubscribe](#) | [forward to a friend](#) | [change preferences](#) |

Copyright © 2014 Oxfordshire County Council, All rights reserved.